



A CASE STUDY

Tangent Technologies

Tangent is the leading manufacturer of alternative materials and the most durable alternative lumber on the planet. Tangent uses post-consumer and post-industrial plastics to create environmentally friendly products and diverts millions of pounds of landfill bound plastics each year.

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We were really looking for someone to be an extension of our IT team, at Tangent — and that extension was Jonathan.

He took the lead on this integration and migration project and we felt at ease every step of the way. Having been involved in numerous projects, I can confidently say this was the smoothest project I've been involved with in a long time — I definitely plan to use Verity IT with future projects involving acquired companies!”

— Mark Taghap, IT Manager



Tangent Technologies

COMPANY Tangent

WEBSITE <https://www.tangentmaterials.com>

LOCATION Aurora, IL

SERVICES Tangent supplies residential, commercial and structural applications throughout the world. Tangent's catalog of materials offers a wide variety from lawn furniture to playgrounds at community parks to boat docks, walking and biking trails. Tangent recycled plastic lumber (HDPE) is a strong and durable building material manufactured in the United States. Tangent has over 50 production lines with over 350 employees.



THE PROBLEM

Inefficient, Expensive & Fragmented Support

- Had an on-premise exchange server (Microsoft Exchange Server 2013) with licensing maintained and managed in-house
- Looking for a company to manage an email migration for 100+ email licenses
- Wanting to migrate to Office 365 with the support of a Managed Services Provider who is familiar with Office 365 migrations, would supervise the entire project from start to finish and guarantee a quick turnaround



THE SOLUTION

Tangent chooses Verity IT as their partner to manage and implement their email migration from on premise to Office 365.

PROJECT MANAGEMENT

- Discovery and validation of all mailboxes (over 100 mailboxes)
- Assigned and purchased license for each user
- Built the Office 365 tenant for all mailboxes and Tangent domains
- Created a timeline to migrate all mailboxes to Office 365 for Tangent employees
- Communications sent by Verity IT to Tangent employees starting two week prior to email migration, up through the date and cutover of services
- Handled the pre-migration of all data from Tangent's current system to Office 365
- Provided a full support help desk to handle all inquiries from Tangent employees

Results Peace of mind

OFFICE 365 MIGRATION

- Verity IT managed all aspects of the Office 365 email migration project from start to finish
- Tangent no longer needs to maintain and manage on-premise exchange server
- Tangent IT department can prioritize other IT projects within their department
- Verity IT manages O365 license inventory and level one help desk support

Results Cost and time savings

COLLABORATIVE WORKSPACE

- Microsoft Teams makes communication and collaboration simple with chat and video conferencing
- Access to email from any device
- Messages and data all backed up in the cloud
- Easy access to shared files and documents

Results Improved communications